europass



Doruk Yetgin

Nationality: Turkish **Date of birth:** 13/05/2002 **Place of birth:** Antalya, Türkiye

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ABOUT ME

Engineer turned UX designer. My Industrial Engineering background taught me to find where systems break down for people; my HCI Master's at the University of Trento taught me to design them back up. I care about the details users feel and the structure they never see.

WORK EXPERIENCE

Suwen – İstanbul, Türkiye

Supply Chain Intern

[06/2024 – 07/2024]

- Taking care of the demands given by the stores and giving orders to the depot for the necessary shipments.
- Doing inventory control often to avoid any missing or wrong shipments.
- Quality control to avoid defective product shipments.

Keytorc – İstanbul, Türkiye

UX Researcher Intern

[02/2024 – 03/2024]

- Observing user interactions through field studies.
- Analyzing findings to identify user patterns and pain points.
- Creating journey map and experience reports.
- Providing actionable recommendations to enhance usability.

Busch Gardens Williamsburg – Williamsburg, United States

Food and Beverage Attendant

[06/2023 – 09/2023]

- Always in touch with people, serving and communicating non-stop.
- Different work place ethics.
- High communication and empathy skills.

Pegasus Airlines – İstanbul, Türkiye

Recruitment Intern

[01/03/2023 – 01/06/2023]

- Reviewed candidate qualifications, guided recruitment process, conducted research for new approaches.
- Improved communicaton and work place adaptment.
- Improved presentation skills and adapting innovation to content.

EDUCATION AND TRAINING

Master's Degree

University of Trento [15/09/2025 – Current]

City: Trento | **Country:** Italy | **Field(s) of study:** Human-Computer Interaction | **Level in EQF:** EQF level 7

Bachelor's Degree

Bahçeşehir University [01/09/2020 – 18/07/2024]

City: İstanbul | **Country:** Türkiye | **Field(s) of study:** Industrial Engineering | **Level in EQF:** EQF level 6

High School Diploma

Sınav Koleji [09/2016 – 06/2020]

City: Antalya | **Country:** Türkiye

LANGUAGE SKILLS

Mother tongue(s): Turkish

Other language(s):

English	Italian
LISTENING C2 **READING** C1 **WRITING** C1	**LISTENING** A2 **READING** A2 **WRITING** A1
SPOKEN PRODUCTION C1 **SPOKEN INTERACTION** C2	**SPOKEN PRODUCTION** A1 **SPOKEN INTERACTION** A2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

CONFERENCES AND SEMINARS

[2024] İstanbul

BA WORKS IIBA Agile Business Analysis Training Learned the fundamentals of Agile Business Analysis, the role of a business analyst in Agile projects, and effective backlog management. Master user story writing, acceptance criteria, and value-driven prioritization.

Link: https://ba-works.com/

[2024] İstanbul

Cory Lebson Special UX Class His approach encourages equitable design by recognizing and addressing differences in user capabilities, access, and experiences across class lines. He enlightened us about the laws of UX and gave the class his generic information about the subject.

[2024] İstanbul

Agile Turkey Summit 2024 One of the top Agile and Lean conferences in Turkey, which brings together professionals, industry experts, and thought leaders to talk about Agile innovations, best practices, and techniques. Agile transformations, Scrum, Kanban, DevOps, Lean UX, and leadership in Agile contexts are the main topics of the conference.

Link: https://summit.agileturkey.org/